



### Frequently asked questions

#### **Can I choose which animals are brought along and which are left behind?**

Of course you can request certain animals from our collection. But please remember that just because you may be scared of a certain animal, not all of your guests will be. We think it's only fair that everyone has the opportunity to meet even our scariest animals.

#### **I have a serious phobia of (insert animal here) thought?**

If there are members of the party that are phobic of any of our animals, so long as we are informed beforehand, we can warn the party before these animals come out so anybody can remove themselves from the room.

#### **What can I expect from one of your parties?**

First and foremost we pride ourselves on being professional. We also offer an entertaining and educational experience that many people remember for a long time.

#### **Why do you insist on meeting us before we book?**

We feel that if we can meet on a face to face basis we can explain every aspect of your party experience as well as being able to decide which animals you wish us to bring along, we can also discuss any additional information. Such as people with phobias, when you wish us to join your party (when it starts or part way through) and we can discuss any other queries you may have.

#### **Why have you set a cap on the amount of people and the age of children that can attend your parties?**

We have set the cap on the age of 5 because in our experience we have found younger children can be too heavy handed for some of our animals. The cap on the amount of people is there to ensure we have enough time to allow every guest to experience each of our animals.

#### **How far are you willing to travel?**

This is a question with many variables involved. Our animal's welfare is the most important thing to us so we will use our own initiative on each booking. For an enquiry why not just drop us an email with your location and date of your party.

#### **Why is.....on your terms and conditions?**

If you have any questions about any of our T & C's please don't hesitate to get in touch and we will explain anything.

#### **Where can I have an 'animal interaction party'?**

We can supply a party in any environment, please be aware that some places don't allow animals so if you are using an outside venue please check before making your booking.

#### **Are all your animals friendly?**

All the animals we allow to be handled are perfectly friendly. We do from time to time have younger animals who are currently being 'tamed' that we might bring along to be seen.

#### **Are any of your animals venomous or poisonous?**

No, we do not bring any of our animals that can harm your guests.

#### **Are you CRB checked?**

Yes we are fully checked out.